



## **VA Drug Liquidation Program Playbook**

A Guide to Simplified Returns, Pharmacy Compliance, and More Time for Veteran Care



## **VA Drug Liquidation Program**

## **Delivers Compliance**

Pharma Logistics VA Drug Liquidation Program was created specifically for the VA by following VHA Directive 1108.07, recommendations from the OIG, and PBM guidance. Our program is easier to oversee, reduces risk, and takes the labor burden off you and your staff.



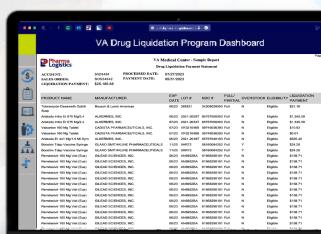
#### **Guaranteed Payment Within 90 Days**

Within 90 days of processing, your job will be fully reconciled and all payments will be received; eliminating the tedious process of closing jobs.



#### Simplify Funds Tracking

Once your job is processed in our fulfillment center, the inventory will be available on our customer portal and the corresponding funds issued will be reported.





Pharma Logistics' customer portal exceeds VA technical requirements, offering complete visibility into the drug returns process and equipping you with the tools you need to better manage your inventory.





#### **Reduces Labor Burden on Staff**

Our program virtually eliminates the labor burden on your staff by utilizing our trained field service representatives and industry leading technology, allowing your pharmacies more time for veteran patient care.



#### Secure, Safe, and Compliant Expired Drug Storage Solution

With our optional drug kiosk, products designated for reverse distribution can be securely locked and safely stored.



#### **Delivers Compliance in Less Than 30 Days**

Every minute spent worrying about compliance and drug returns is time that you are not spending with your patients. Pharma Logistics' VA specific programs strictly adhere to VHA Directive1108.07, recommendations from the OIG, and PBM guidance to help you gain compliance in less than 30 days.

For more than 26 years, Pharma Logistics has successfully served the needs of VA medical centers across the country. Pharma Logistics' direct experience with the OIG has positioned us to create the industry's only fully compliant solution.



# VA Drug Liquidation Program Delivers Compliance

The VA Drug Liquidation Program was developed over the course of two years, and we are confident our solution is easier to oversee, reduces risk, and takes the labor burden off your staff. Our goal in working with the VA is to help simplify the returns process and help better manage inventory while ensuring compliance.

#### VA Directive 1108.07 / PBM Guidance

## > VHA Directive 1108.07. Page 16. "(a) Drugs designated as return for credit or destruction must be stored in a secure locked area with limited access and separated from normal inventory."

#### **VA Drug Liquidation Compliance**

- > We have partnered with a leading security kiosk manufacturer to create a secure locked kiosk for VA pharmacies to store their products designated for reverse distribution.
- ➤ Our kiosks are optional for those pharmacies already compliant with this requirement.

#### VA Directive 1108.07 / PBM Guidance

# > VHA Directive 1108.07. Page 16. "(b) A current inventory must be maintained for non-controlled medications held for return for credit or destruction. At a minimum this list must contain drug name and quantity. Note: the contents of opened units or bottles may be estimated."

#### **VA Drug Liquidation Compliance**

➤ Pharma Logistics provides a web-based solution that allows VA pharmacies to inventory the products designated for reverse distribution. VA pharmacies will also be provided a scanner to simplify the pharmacy inventory requirement.

#### VA Directive 1108.07 / PBM Guidance

### > VHA Directive 1108.07. Page 16. "(c) If using a reverse distribution vendor, vendor-provided reports must be analyzed to ensure appropriate credits."

#### **VA Drug Liquidation Compliance**

- ➤ Pharma Logistics ensures payment amounts will be available on our customer portal for analysis within 90 days
- > All data is fully exportable, allowing unlimited reporting capabilities.

#### VA Directive 1108.07 / PBM Guidance

## > PBM Guidance "....services cannot be paid out of credits received. The payment mechanism must be set up separately, and you may want to consider a flat fee per pickup as an option."

#### **VA Drug Liquidation Compliance**

- > Pharma Logistics' will provide onsite services with a flat fee and the VA will be invoiced directly. Services will NOT be paid out of credits.
- > Invoices will be generated and submitted for payment according to contracted terms and following established payment processes.

With the VA Drug Liquidation Program, you will have an exact inventory before products leave your facility and you will receive funds within 90 days.



### VA Drug Liquidation Program



## **Service Explained**

### Pre-Onsite Service

- > VA pharmacy will request onsite service.
- ➤ The service event is scheduled, and the VA pharmacy will be contacted to confirm the date.
- ➤ In order to comply with VHA

  Directive 1108.07, VA pharmacy
  staff is required to keep an
  inventory of all products designated
  for return. To assist in this process,
  Pharma Logistics will provide
  access to our web-based inventory
  tool as well as a GS-1 scanner.

## Day of Onsite Service Processing

- On the date of service, the Pharma Logistics field service representative will scan all indated, short dated, and expired medications designated for return. An initial determination of returnable or non-returnable will be made.
- ➤ Products that are deemed returnable are placed into a box to be returned to Pharma Logistics. All items that are determined to be waste will be separated. Segregated waste is eligible for our optional VA Drug Disposal Program or can be disposed of through your GEMS coordinator.
- Pharma Logistics field service representative will print an inventory which will contain the NDC, lot number, and expiration date of all products prior to shipment.

### Shipping & Fulfillment Processing

- ➤ After the onsite process is completed, our field service representative arranges for shipment to our fulfillment center.
- All products received at our fulfillment center will receive priority processing.
- Pharma Logistics will submit its invoice to the VA pharmacy following established payment processes.
- Funds for your returnable products will be forwarded to McKesson for distribution to your account within 90 days.
- ➤ At the 90-day point, your pharmacy has received the following:
  - > A completed and closed job.
  - All funds distributed and reconciled.
  - Visibility into the entire process available on our customer portal.





### VA Drug Liquidation Program



**Summary** 

The VA Drug Liquidation Program provides a simple and streamlined process. Allow our bonded field service representative to take care of it all, including:

- Controlled substance inventory
- Segregating returnable and non-returnable product
- > DEA 222 Form completion
- > Printed inventory report
- > Shipping and handling



#### **VA Drug Liquidation Program**

Onsite Service

The inventory provided by the field service representative on the date of service will represent both returnable and non-returnable items. This ensures compliance with all directives and guidance.

Reporting

Our customer portal provides visibility into the entire drug returns process, allowing you to better manage your inventory.

Additional Services

Pharma Logistics VA Drug Disposal Program is a perfect complement to the VA Drug Liquidation Program. This optional program can be utilized to properly dispose of all non-returnable pharmaceuticals.

To learn more, call us at 888-729-7427 or email us at VA@pharmalogistics.com.

Our VA Drug Liquidation Program ensures compliance, provides payment within 90 days, reduces labor burden on staff, and delivers data insights to help you better manage your inventory. Partnering with us allows you to focus on what matters most, improving the health status of veterans.

# Choose The Industry's Only Fully Compliant Solution Choose Pharma Logistics!





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